



HOUSE RULES

In order to ensure a pleasant stay and eliminate possible misunderstandings, please familiarize yourself with the house rules.

House rules are an integral part of the lease. At the beginning of the rental, the guest is obliged to study the house rules and sign them as a sign of consent.

If the house rules are not signed, if the guest confirms the reservation, it is considered that he has read the house rules and accepts them.

For all kinds of information, we are available on the phone number: 00385991902464 or 0038631477914.

- Accommodation is available from 3:00 p.m. on the day of arrival until 10:00 a.m. on the day of departure.*
- Upon arrival, you are required to hand over personal documents of all persons to the host, for registration. Personal documents will be returned to you within 24 hours.*
- The price for the use of the apartment for the entire contracted period is charged on the first day of stay in the apartment.*
- If you decide to end your contracted stay earlier, you must pay for the entire stay reservation.*
- Guests are responsible for their behavior in the apartment and on the terrace, pool. In case of any accident, you bear the consequences yourself. **Use of the pool at your own risk.***
- We are grateful that, after swimming in the pool, you do not enter the house wet.*
- During their stay in the apartment, guests are responsible for the orderliness and cleanliness of the accommodation. Please take the trash out of the apartment and sort the trash. When leaving, the apartment must be left in the condition in which it was received. Otherwise, we have to calculate the cleaning services, which are charged additionally.*
- Thorough cleaning of the apartment is done by the host at each change of guest.*
- The host provides guests with towels, bed linen, kitchen towels, toilet paper, cleaning and dishwashing products.*
- During a longer stay in the apartment, bed linen is changed every 7 days, and towels as needed.*



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- *The host ensures that the pool is cleaned at each guest shift or as needed.*
- *The guest is obliged to take special care of the key and lock the apartment because the owners are not responsible for theft or negligence.*
- *Users are obliged to report damage incurred during their use stay as well as breakdowns or damage to the inventory in the apartment.*
- *Before leaving the apartment, we ask guests to turn off the lights, switch off electrical appliances, and close the taps.*

Please close the windows and lock the apartment door.

- *During a possible storm, as well as when leaving the apartment, we ask guests to close the parasol and awning,*
- *Guests are obliged to take care of their belongings and valuables they leave in the apartment. The owner is not responsible for their eventual disappearance.*
- *The apartment's facilities can only be used by persons who are properly registered as guests, and at the request of the guest, the host can approve possible visits.*
- *Persons who are not registered in the accommodation unit are not allowed to stay overnight or for the whole day, nor to use the inventory without the express permission of the host.*
- *It is not allowed to move furniture inside the accommodation unit or take equipment from the interior outside the house (chairs from the kitchen to the terrace, towels to the beach,...)*
- *It is not allowed to bring easily flammable and explosive substances with a strong or unpleasant smell, candles, weapons, narcotics into the apartment. Furthermore, it is not allowed to bring electrical appliances into the apartment for which you have not received the consent of the host. This rule does not apply to electrical appliances for personal care.*
- *The host has no right to enter the apartment in the absence of the guest. The exception is special circumstances in which it is necessary to go inside in order to prevent the occurrence of possible damage, danger or cleaning. The host is obliged to inform the guests about their entry in the first contact.*

In the case of the host's justified suspicion that damage has been done and when he justifiably suspects a violation of the rules of the house, the guests are obliged to allow him to enter the accommodation unit for verification.

- *We accept pets in the apartment with the host's permission upon check-in. The guest is obliged to make sure that the pet does not walk on the furniture, that it does not scratch the door and furniture, that it does not sleep on the bed - we have a bed for it too!*



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• *On the day of departure, the guest is obliged to allow the owner of the apartment to inspect all rooms and household appliances in his presence.*

The guest is obliged to compensate for any damage caused upon departure.

• *Any damage to the inventory that the guest does intentionally or unintentionally will be charged for the full value of the product.*

• *The guest pays the deposit on the day of arrival to the apartment. The deposit is fully returned to the guest on the day of departure, if he leaves the apartment in the condition he found it on the day of arrival. Information about the amount of the deposit can be checked by the guest in the price list of the apartment.*

• *Please, in the event of a malfunction of the equipment or devices within the apartment, immediately inform the host, and they will try to remove it as soon as possible.*

• ***Smoking is only allowed on the terrace, but not in the apartment - take into account the possible risk of fire. Please use the ashtray.***

• *Due to the risk of damage to the surface, smoking is not allowed on the sun deck of the pool.*

• *Respect order and peace during the daytime break from 2:00 p.m. to 5:00 p.m. and during the night break from 12:00 a.m. to 8:00 a.m.*

• *Partying, loud music, making noise and disorder are not allowed.*

• *No fires are allowed. Please be especially careful when using the outdoor grill. Do not leave the grill unattended.*

• *In case you end your planned stay earlier, you are obliged to pay the entire amount of the reserved stay.*

• *Due to non-compliance with the house rules, the host has the right to unconditionally cancel the accommodation of the guests, and in this case the money will not be returned.*

• *If the guest arrives at the reserved apartment after 20:00 on the day of arrival, he must call the owner of the facility beforehand.*

We wish you a pleasant stay in the apartment Stara Maslina!

Your hosts, Marko and Polona